EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	88	((speech voice) near6 recogni$5) and ("customer service" agent CSR representative) near7 (remote away) near7 (center)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/09 10:12
L2	5	(379/265.06 705/11).ccls. and ("customer service" agent CSR representative) near7 (remote away) near7 (center)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/09 09:24
L3	6	(379/265.06 705/11).ccls. and ("customer service" agent CSR representative) near7 (remote remotely away) near7 (center)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/09 10:11
L4	71	(379/265.06 705/11).ccls. and (training) near5 (document program software)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/09 10:11
L5	53	l4 and ("customer service" agent CSR representative)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/09 11:48
L6	53	l4 and ("customer service" agent CSR representative telemarket$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/09 10:12
L11	4	((pettay near3 mark) (vacek near3 jill)).in.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/09 12:07

L12	4833	(704/251 704/275 704/270.1 704/270 379/265.06 705/11).ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/09 12:07
S1	95	((speech voice) near6 recogni$6) and (telemarket$4) and (script)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 09:27
S2	12	("6567787").URPN.	USPAT	OR	OFF	2007/05/04 18:55
S3	201208	("customer service" agent marketer representative "help desk" telemarket$4 tele-market$4) near6 (read$4 follow$3 compliance comply$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 09:29
S4	71822	((speech voice) near6 recogni$6)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 09:27
S5	2158	S3 and S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 09:29
S6	10610	("customer service" agent marketer representative "help desk" telemarket$4 tele-market$4) near6 (read$4 follow$3 compliance comply$4) near7 (list questions prepared script$3 upsell$3 up-sell offer$3 promotion$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:02
S7	143	S6 and S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 09:31
S8	0	("7191133").URPN.	USPAT	OR	OFF	2007/05/07 10:53

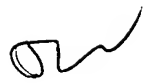|						
S9	730	("customer service" agent marketer representative "help desk" telemarket$4 tele-market$4) near6 (adher$5) near7 (list questions prepared script$3 upsell$3 up-sell offer$3 promotion$3)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:02
S10	4	S9 and S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:02
S11	25496	(read$4 speak$4 recit$4 aloud compliance comply$4 adher$4) near8 customer	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:03
S12	2044	S11 and S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:03
S13	3022	(agent$4 operator "customer service" representative cashier marketer telemarket$3 offer sale tele-market$3) near7 (read$4 speak$4 recit$4 aloud compliance comply$4 adher$4) near8 customer	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:07
S14	492	S13 and S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:05
S15	735	(agent$4 operator "customer service" representative cashier marketer telemarket$3 sale tele-market$3) near7 (read$4 speak$4 recit$4 aloud compliance comply$4 adher$4) near7 (message prompt offer sale script$3 up-sell$3 upsell$3) near8 customer	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:10

S16	69	S15 and S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:11
S17	968	(agent$4 operator "customer service" representative cashier marketer telemarket$3 sale tele-market$3) near7 (read$4 speak$4 recit$4 aloud compliance comply$4 adher$4 follow$3) near7 (message prompt offer sale script$3 up-sell$3 upsell$3) near8 customer	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:24
S18	99	S17 and S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:11
S19	4	((pettay near3 mark) (vacek near3 jill)).in.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/09 12:07
S20	99	(read$4 follow$4 comply$4 compliance adher$5) near7 (script$3) same ((speech voice) near6 recogni$5)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:48
S21	2	"5634086".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:48
S22	282	(read$4 follow$4 comply$4 compliance adher$5) near7 (script$3) and "704"/$.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 11:49

S23	181	(read$4 comply$4 compliance adher$5) near6 (script$3) and "704"/$.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 12:00
S24	4805	(704/251 704/275 704/270.1 704/270 379/265.06 705/11).ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/09 12:07
S25	78	(379/265.06 705/11).ccls. and ((speech voice) near6 recogni$5)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 12:49
S26	10	blair and (call near2 center near2 agent)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 14:21
S27	5	2003/0007612	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 14:22
S28	3	"20030007612"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 14:22
S29	2	"6442247".pn.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 14:26

S30	9380	((speech voice) near6 recogni$5) and (customer) and internet	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 14:29
S31	694	S30 and "704"/$.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/07 14:29
S32	433	((speech voice) near6 recogni$5) and ((e-mail email$4 e-mail$3) near7 (agent CSR "customer service"))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/05/08 13:15
S33	7	S32 and (379/265.06 705/11).ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/05/08 13:06
S34	30	(379/265.06 705/11).ccls. and ((e-mail email$4 e-mail$3) near7 (agent CSR "customer service" operator associate))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/05/08 13:14
S35	5	(379/265.06 705/11).ccls. and ((e-mail email$4 e-mail$3) near7 (representative))	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/05/08 13:14
S36	36	((speech voice) near6 recogni$5) and (e-mail email$4 e-mail$3) and (379/265.06 705/11).ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/05/09 09:18